ESOL International

English Listening Examination

Level B2 Independent User

Texts to be used with the examination.

These will be recorded and sent to the centre on a disk prior to the examination.

Instructions are written in *underlined italics* and should not be recorded.

The recording must be played to learners in full from start to finish.

This is the NOCN ESOL International Independent User Level B2 Listening examination.

Please check that your name and other details are on your mark sheet.

The invigilator will have explained how to fill in the mark sheet.

Do not write on your examination paper.

Put your answers on the mark sheet.

The Listening examination will now begin.

Part 1

You will hear ten sentences.

Read the replies on your examination paper.

You have two minutes to read the replies on your examination paper.

Pause for two minutes

Listen to the sentences. You will hear the sentences in full twice. Choose the best reply for the situation.

You will then have two minutes to check your answers.

Play the sentences

1. What is the job application for?
2. When did you start learning English?
3. Would you like to come with me to a yoga class?
4. How was your presentation?
5. What is your ideal job?
6. Shall we go for something to eat after work?
7. This is your new uniform for your job.
8. Shall we get the bus tomorrow?
9. Have you seen my phone? I can't find it.
10. Would you like to go for a walk at the weekend?

Pause for five seconds after the first reading.

Now listen to the sentences again.

Play the sentences again.

Now check your answers. You have two minutes to check your answers.

Pause for two minutes after the second reading.

Part 2 – Conversations

You will hear two conversations. Read the questions and answers on your examination paper for both conversations. You have two minutes to read them.

Pause for two minutes

Listen to **Conversation 1**. You will hear the conversation twice. Answer the questions.

You will then have two minutes to check your answers.

Play the conversation

Priya:	Hi Guna.
Guna:	Hi Priya, I got a new job in Coimbatore last November and then I got transferred to Ooty in April, so I've not been around for a while. But it's great to be back in Bangalore.
Priya:	What job are you doing?
Guna:	I'm in the hospitality industry and I work in a hotel, mainly on the reception, but sometimes I cover for others if the restaurant is short of staff. How about you? Last time we met, you were at college.
Priya:	Yes, I graduated and got my qualifications in retail management. I'm currently working as a retail sales associate in a department store and moving around the different areas to gain some practical experience. I began working in make-up and now I'm in home furnishings, It's an excellent job with many benefits. For instance, I get a 25 per cent discount on all products!
Guna:	Ha, that's brilliant! I also get a discount on hotel stays – 50 per cent for myself, and if friends or family want to visit, they get 30 per cent in the low season and 20 per cent in the high season. So let me know if you want to visit!
Priya:	Oh, I will. Would you like to get something to eat? There's a café just over the road.
Guna:	I'll go if they do vegetarian food.
Priya:	Absolutely. Come on, let's go.

Pause for five seconds after the first reading.

Now listen to the conversation again.

Play the conversation again.

Now check your answers. You have two minutes to check your answers.

Pause for two minutes after the second reading.

Part 2 – Conversations

Listen to **Conversation 2**. You will hear the conversation twice. Answer the questions.

You will then have two minutes to check your answers.

Play the conversation.

Ruba:	Good morning, Asad. Welcome to Bright Futures. Congratulations on your new job as a solar panel installer. My name is Ruba, and I'm the senior supervisor. Can I check you received your contract from the human resources manager, Amaal?
Asad:	Thank you so much, Ruba. Yes, my contract came through by email. I signed it and sent it back with the questionnaire requesting my contact details and my next of kin.
Ruba:	Excellent! The purpose of today's induction is to provide you with a clear overview of the company and what you will be doing. I will introduce you to your team so that you are ready to begin working tomorrow.
Asad:	Actually, the date stated on my contract is Thursday, not tomorrow. Is that correct?
Ruba:	Oh, yes, so sorry. Quite right. So, firstly let me explain a little about the role. At the start of each week, your team will be given a list of houses that have applied to have a PV system. The number of installations varies each week depending on the house size and location. From this, your team will plan the most suitable route.
Asad:	I understand. Does the number of installations affect the amount I will be paid?
Ruba:	Oh no, not at all. We certainly do not expect rushed work to earn more money. However, we do offer an excellent bonus system whereby employees can earn commission if a customer provides positive feedback.

Pause for five seconds after the first reading.

Now listen to the conversation again.

Play the conversation again.

Now check your answers. You have two minutes to check your answers.

Pause for two minutes after the second reading.

Part 3 – Broadcasts

You will hear two broadcasts. Read the questions and answers on your examination paper for both broadcasts. You have two minutes to read them.

Pause for two minutes.

Listen to **Broadcast 1**. You will hear the broadcast twice. Answer the questions.

You will then have two minutes to check your answers.

Play the broadcast.

Good morning and welcome to the Staff Development Day at DBW Limited. My name is Devi. This morning we will be covering our annual fire safety training. This afternoon we will be discussing our company's commitment to sustainability and how you can help us in this mission.

I have provided you all with a map showing the layout of our premises. This identifies the fire alarms, fire hydrants and emergency exits in each part of the building. It is important you familiarise yourself with the layout.

Please note that the emergency exit for offices 10 and 12 in Block C is located at the end of the corridor next to the photocopying machine. It leads directly outside.

If you hear the fire alarm, you must leave all your belongings behind and walk calmly to the nearest exit. Then go to the meeting point. This is situated in the visitor's car park.

Anyone with mobility issues, for example wheelchair users, must have a risk assessment to ensure their workstation provides clear access to an emergency exit.

Pause for five seconds after the first reading.

Now listen to the broadcast again.

Play the broadcast again.

Now check your answers. You have two minutes to check your answers.

Pause for two minutes after the second reading.

Part 3 – Broadcasts

Listen to **Broadcast 2**. You will hear the broadcast twice. Answer the questions.

You will then have two minutes to check your answers.

Play the broadcast.

I'm overjoyed to see you all for our 'Getting to Know You' weekend event! Due to the fantastic success of our company, last year we bought new premises in Mumbai and Rumah to cater for the increased demand of our refrigeration products globally. As a result, we have taken on lots of new staff, and we felt it was crucial that we got everyone together to create positive working relationships. Unfortunately, not everyone can attend. We discussed having a combined event, with some people attending online, but we value face-to-face communication, so another event will be held in Saudi in the winter.

Let me tell you a little about myself before we begin. I'm Isha, the owner of Refrigeration Express. I began the business 30 years ago in my home village of Idukki, in the dining room of my parents' house—much to their annoyance! Within 2 years, I'd moved to my own workshop. I was incredibly motivated to be successful because I wanted to provide jobs for the local community. Within 4 years, I had employed 15 people. 30 years later, we have a workforce of over 500, which I'm very proud of.

Pause for five seconds after the first reading.

Now listen to the broadcast again.

Play the broadcast again.

Now check your answers. You have two minutes to check your answers.

Pause for two minutes after the second reading.

That is the end of the Listening examination. Please check your mark sheet is completed correctly. Put your pens down.

End of Examination

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